# Gates Hudson Community Management Community Portal: https://portal.ghacm.com



HOME CALENDAR FAOS DOCUMENTS HELP

# Welcome, Owner!

Gates Hudson Community Management is excited to bring you a new Owner portal for your Association. Our hope is that this portal serves as an information resource for your community and a convenient tool for communication with your management team.

Upon login, owners will have 24/7 access to view their account statements, and easily make payments. We offer several convenient electronic payment options, and encourage owners to utilize these options.

If you have questions about your account, or about the association in general, please use the portal to submit all non-emergency communication. Your query will be routed to the appropriate employee for a quick response.

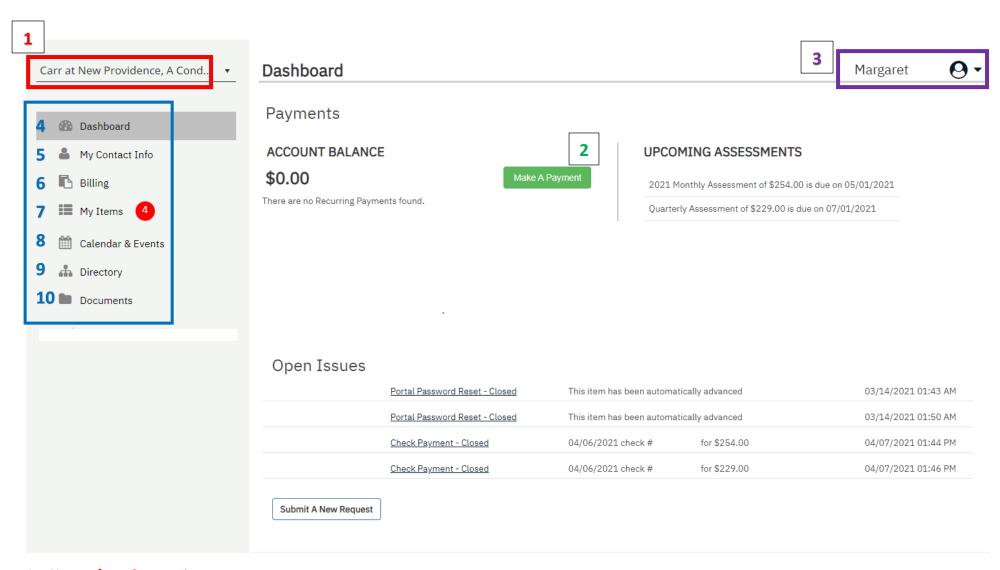
# Log In I forgot my login/password Email We offer Submit all Fonse. Keep me signed in. Sign Up How do I submit a request or question?

### How do I get a login?

Use the Sign Up button on the right side of this page to submit a request. Or left. Several common email contact@ghacm.com or call us at (703) 752-are available. 8300. Please include your name, association and property address.

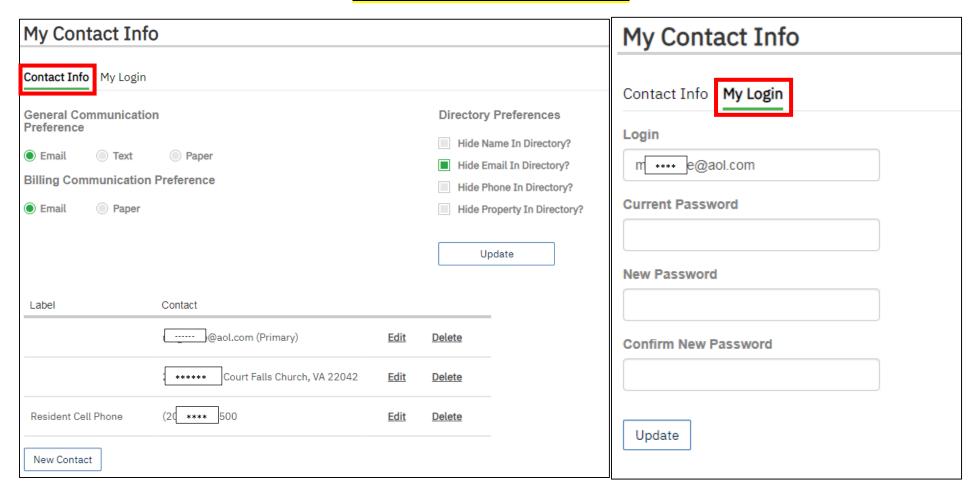
### How do I make a payment?

Login and choose "Billing" from the menu on the Login and choose "My Items" from the menu on the left. Several convenient electronic payment options left. Look for the "Submit a Request" option.



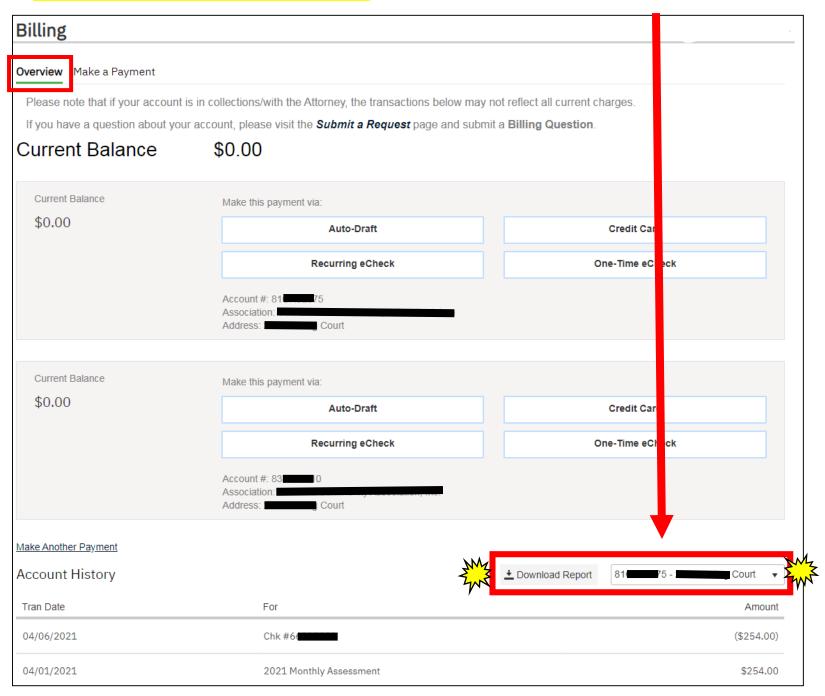
- 1. Name of you Community
- 2. Short Cut to Billing for Payments
- 3. Homeowner Name and Drop Down to Account Information
- 4. Dashboard Takes you back to the main page.
- 5. My Contact Info Your personal information telephone, email, mailing address, communication preferences
- 6. Billing "Overview" and "Make a Payment"
- 7. My Items "My Items" and "Submit a Request"
- 8. Calendar & Events the Community Calendar
- 9. Directory List of Owners and their addresses.
- 10. Documents Where you can download the Community financials, governing documents, minutes and more.

# 5. Dashboard - My Contact Info:

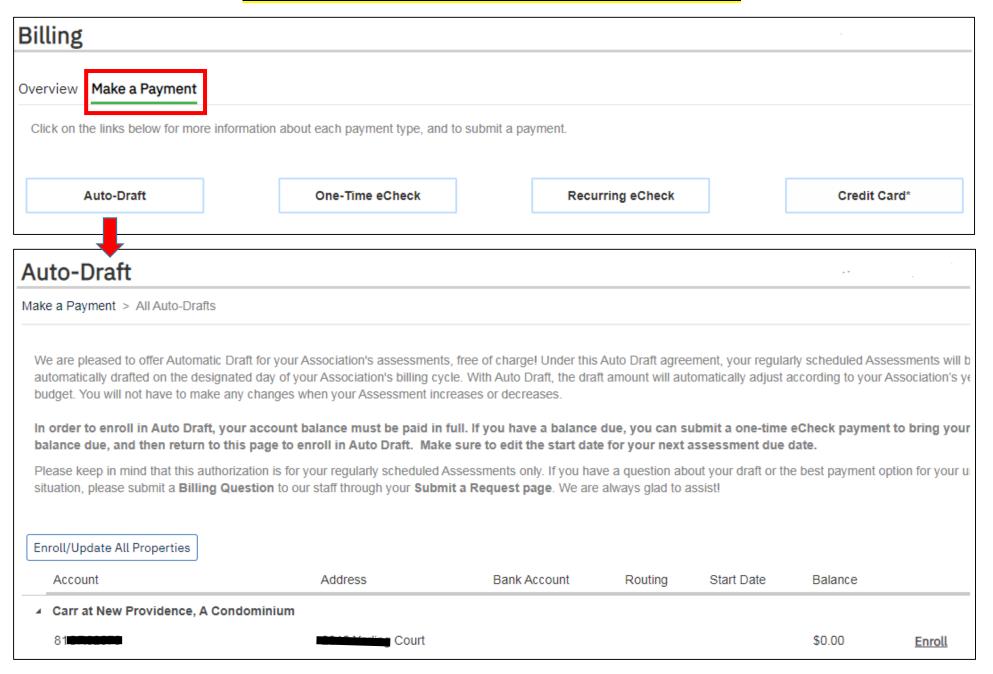


# 6a. Dashboard - Billing (Overview Tab):

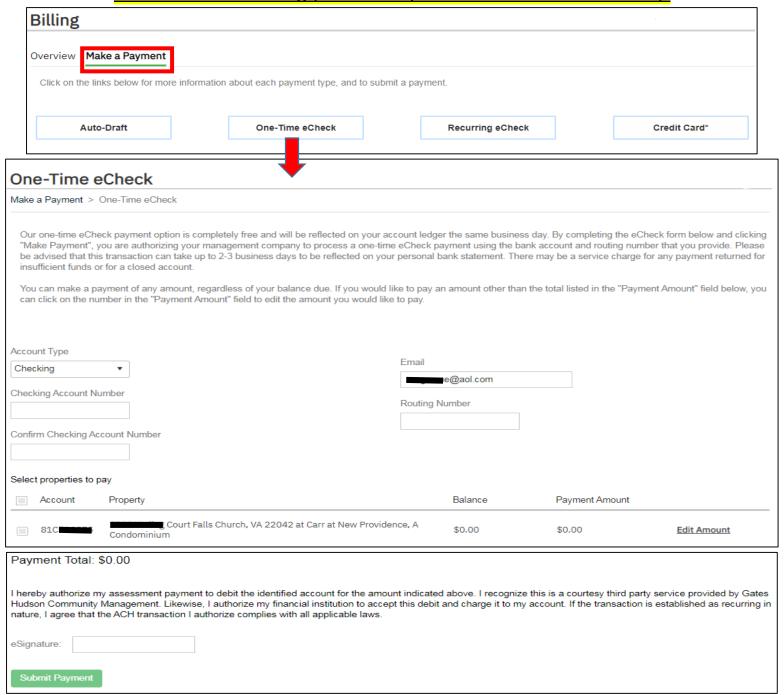
(download your account ledger)



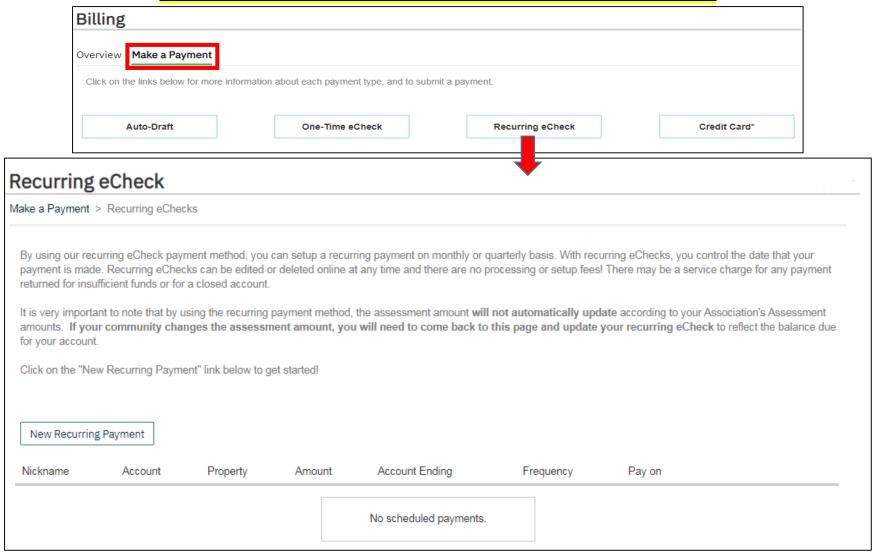
## 6b. Dashboard - Billing (Make a Payment Tab Auto-Draft):



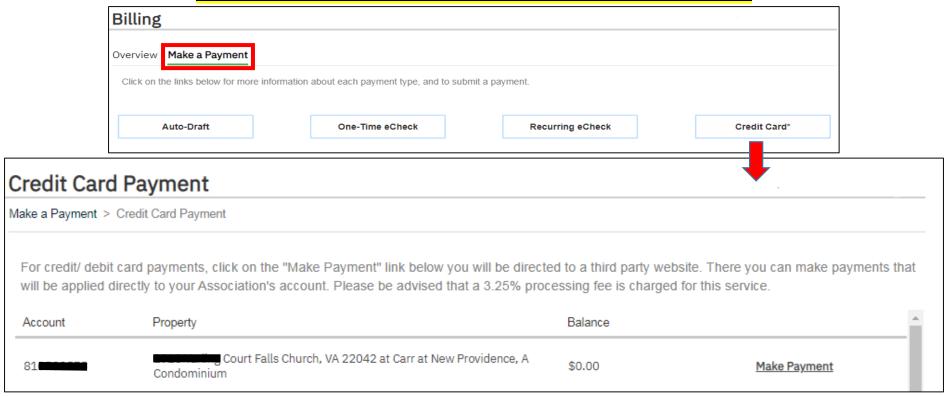
# 6c. Dashboard - Billing (Make a Payment Tab One-Time eCheck):



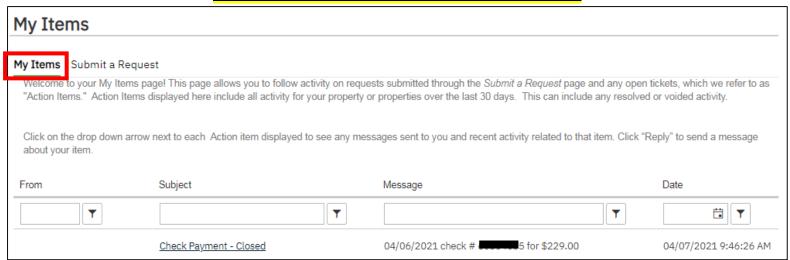
# 6d. Dashboard - Billing (Make a Payment Tab Recurring eCheck):



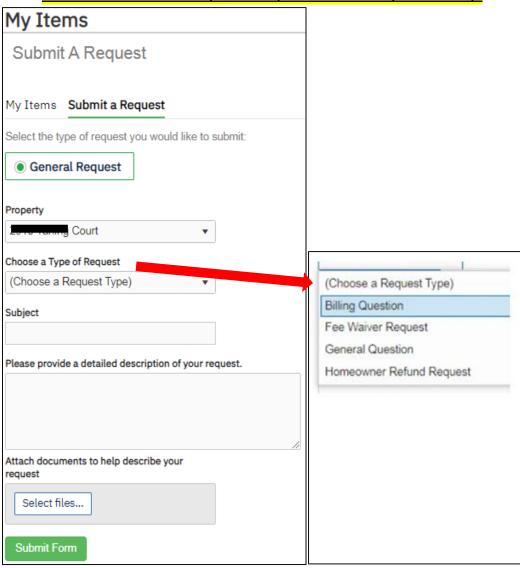
# 6e. Dashboard - Billing (Make a Payment Tab Recurring eCheck):



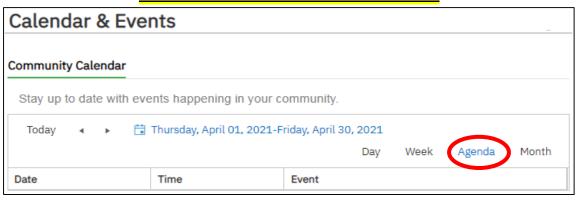
# 7a. Dashboard – My Items (My Items Tab):

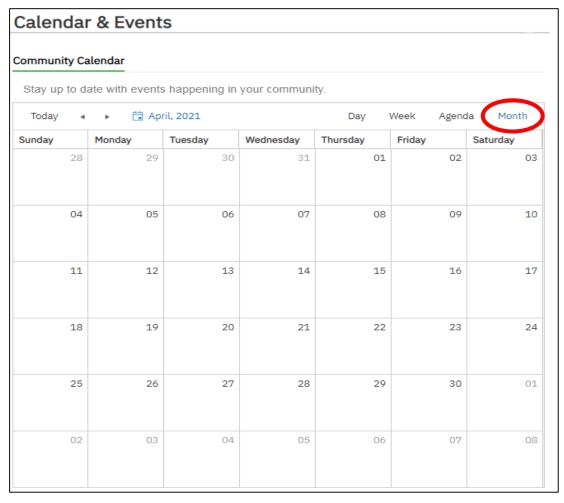


# 7b. Dashboard – My Items (Submit a Request Tab):

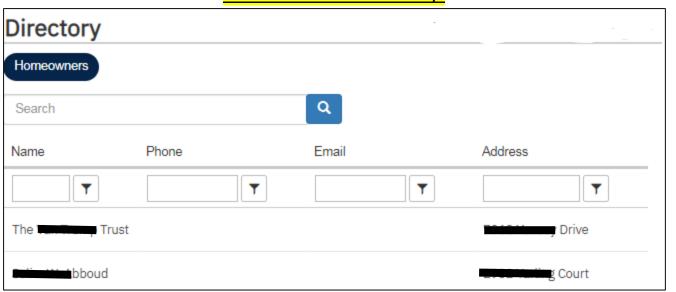


# 8. Dashboard – Calendar & Events:





# 9. Dashboard – Directory:



# 10. Dashboard – Documents:

Oocuments		× ·
		Search Q
Name	Number of files	Last Update
Amenities	0	04/09/2021
Architectural	<u>0</u>	04/09/2021
<b>►</b> Audit	<u>0</u>	04/09/2021
<b>B</b> udgets	<u>0</u>	04/09/2021
<b>▶</b> Forms	1	05/15/2020
Governing Documents	<u>0</u>	04/09/2021
Meeting Minutes	2	03/19/2021
<b>►</b> Move	<u>0</u>	04/09/2021
Parking	<u>0</u>	04/09/2021
Reserve Study	0	04/09/2021
➤ Welcome Packet	<u>0</u>	04/09/2021